

The purpose of this resource is to provide families who have specific questions, needs, or concerns about their student or the school with the contact information of the staff member who can best support. Families can call, email, or send a ParentSquare message to the appropriate staff member, and should expect a response within 24 business hours.

- For questions or concerns about a topic not listed below--or to submit feedback--please submit a [Family Support Form](#).
- For urgent matters, please call (510) 317-2330 or email info@kippling.org.

Language Interpretation Support

For families who wish to speak to a staff member in a language other than English, please call (510) 317-2330 or email info@kippling.org. There are members of our staff who are proficient in the following languages (we will update you as we expand language support!):

Armenian Cantonese French Hebrew Mandarin Portuguese Spanish Tagalog Taishanese Twi

Area of Support	Topics	Who To Contact	
Academic Progress & Class Performance	<ul style="list-style-type: none"> • Class grades, final exams, assignments • Class or teacher concerns • Teacher office hours 	Student's Teacher	Staff Directory
Athletics	<ul style="list-style-type: none"> • Eligibility • Game/practice/try-out schedules 	Sofia Perez Athletics Director	alana.chung@kippling.org
Attendance	<ul style="list-style-type: none"> • Absence notifications • Attendance questions • Proof of student enrollment letters 	Jung Lin Data & Student Info Manager	jung.lin@kippling.org
Chromebooks & Student Technology	<ul style="list-style-type: none"> • Chromebooks • Hotspots • Accounts (Google, Zoom, Clever) 	Alex Young Business Operations Manager	alexandria.young@kippling.org 510-913-0104
College & Career Counseling	<ul style="list-style-type: none"> • CA Dream Act • College applications • Course selection & student schedule • Credits/GPA • Dual enrollment • FAFSA • Internships • Scholarships 	Francis Cheng Junior/Senior College Counselor	francis.cheng@kippling.org 510-980-3403
	<ul style="list-style-type: none"> • Transcript requests • Work permit requests 	Please submit a Transcript Request Form Please submit a Work Permit Request Form	
Enrollment or Withdrawals	<ul style="list-style-type: none"> • Registration • Re-enrollment • Withdrawal 	Jung Lin Data & Student Info Manager	jung.lin@kippling.org
Family Communication & Information Platforms	<ul style="list-style-type: none"> • Family engagement opportunities • KFA Meetings • Monthly newsletter • PowerSchool/ParentSquare/Schoolmint • Translation support for families 	Blanca Mora Family & Community Coordinator	blanca.mora@kippling.org 510-362-2570
General School Information	<ul style="list-style-type: none"> • Calendar / daily schedule • General operations & logistics 	Blanca Mora Family & Community Coordinator	blanca.mora@kippling.org 510-362-2570
Individual Education Plans (IEPs)	<ul style="list-style-type: none"> • IEP inquiries • IEP assessments 	Karina Gallardo STP Education Specialist	karina.barreragallardo@kippling.org 510-971-0419

	<ul style="list-style-type: none"> ● IEP meetings ● Academic supports 	<p>Noreen Castellanos <i>11th Grade Education Specialist</i> noreen.castellanos@kippling.org 510-913-3349</p> <p>Joanna Dablantes <i>12th Grade Education Specialist</i> joanna.dablantes@kippling.org 510-362-3469</p> <p>Victoria Villanueva <i>10th Grade Education Specialist</i> victoria.villanueva@kippling.org</p>
Nutrition	<ul style="list-style-type: none"> ● Meal application ● Meal balances/payments 	<p>Alex Young <i>Business Operations Manager</i> alexandria.young@kippling.org 510-913-0104</p>
Payments	<ul style="list-style-type: none"> ● Donations ● Payments & fees 	<p>Alex Young <i>Business Operations Manager</i> alexandria.young@kippling.org 510-913-0104</p>
School Culture	<ul style="list-style-type: none"> ● Events (graduation, prom, etc.) ● Policies ● Restorative justice/behavior ● Safety ● Truancy/chronic absenteeism 	<p>Salomé Portugal <i>Assistant Principal</i> salome.portugal@kippling.org 510-851-3135</p> <p>Sabreena Ratani <i>Dean of Culture - 9/10</i> sabreena.ratani@kippling.org</p> <p>Marina Hernandez <i>Dean of Culture - 11/12</i> marina.hernandez@kippling.org</p>
Student Contact Information	<ul style="list-style-type: none"> ● Update contact info (address, phone...) ● Adding/removing contacts 	<p>Blanca Mora <i>Family & Community Coordinator</i> blanca.mora@kippling.org 510-362-2570</p>
Student Supports & Wellness	<ul style="list-style-type: none"> ● 504 supports 	<p>Myra Vallianos <i>AP of Student Support</i> myra.vallianos@kippling.org 510-828-7302</p>
	<ul style="list-style-type: none"> ● Accelerated Learners supports ● Multilingual Learners supports 	
	<ul style="list-style-type: none"> ● Mental health counseling ● Community resources 	<p>Shequita Jones <i>Counselor</i> shequita.jones@kippling.org 510-368-3970</p> <p>Heather Thompson <i>Counselor</i> heather.thompson@kippling.org 510-915-3794</p> <p>Kenneth King <i>Counselor</i> kenneth.king@kippling.org</p>
	<ul style="list-style-type: none"> ● Student illness/incidents ● Student medications 	<p>Jung Lin <i>Data & Student Info Manager</i> jung.lin@kippling.org 510-504-1262</p>
Testing	<ul style="list-style-type: none"> ● AP exams ● ACT/SAT exams 	<p>Connie Shieh <i>Senior Manager of College & Career Counseling</i> connie.shieh@kippling.org 510-965-5881</p>
	<ul style="list-style-type: none"> ● ELPAC 	<p>Myra Vallianos <i>AP of Student Support</i> myra.vallianos@kippling.org 510-828-7302</p>
Transportation	<ul style="list-style-type: none"> ● Bus application/schedule/concerns ● Drop off & pick up routines ● Public transportation tickets ● Student parking permits 	<p>Alex Young <i>Business Operations Manager</i> alexandria.young@kippling.org 510-913-0104</p>
Yearbook	<ul style="list-style-type: none"> ● Ads, ordering/sales, portraits 	<p>Blanca Mora <i>Family & Community Coordinator</i> blanca.mora@kippling.org 510-362-2570</p>